#### 2021 Capital Budget Application







- 2021 CBA Overview
- LED Street Lighting Replacement Plan
- Customer Service Continuity Plan
- St. John's North Portugal Cove System Planning Study









# 2021 Capital Budget Overview

Presenter: Bob Cahill, Eng. L.

## – 2021 Capital Budget Overall

- 40 projects totaling \$111 million
- Comprehensive planning process
- Consistent level of expenditure
- Compliance with Board directives





## **Capital Expenditure Stability**







## 2021 Capital Budget by Asset Class -

Asset Class	Budget (\$000s)	Percentage
Distribution	45,875	41%
Substations	14,280	13%
Information Systems	15,362	14%
Generation	11,510	10%
Transmission	9,751	9%
Transportation	4,032	4%
General Property	2,776	2%
Telecommunications	462	0%
Allowance for Unforeseen	750	1%
GEC	6,500	6%
Total	\$111,298	100%





## – 2021 Capital Budget by Origin







## — Maintaining Service Reliability





Source: 2021 Capital Budget Application, Volume 1, Capital Plan, Section 2.2.2, page 10.

#### **Customer Rate Stability**

Contribution to Customer Rates (¢/kWh)			
	2000	2020	Change
Actual	3.53	4.14	17%
Inflation-Adjusted	5.18	4.14	-20%

 Customer rates have not changed as a result of a Newfoundland Power GRA since 2016





## LED Street Lighting Replacement Plan

Presenter: Mike Comerford, P. Eng.



- Street & Area Lighting Service
- Multi-year assessment
- New service offering March 1, 2019

"The Board finds that this service offering would be beneficial to customers and would offer lower rates compared to the HPS rates."

- Order No. P.U. 2 (2019)



## - Customer Benefits -

**Lower Rates** 

Street Lighting Rates (October 1, 2019)				
Туре	100	150	250	400
HPS	\$17.89	\$22.02	\$30.55	\$41.87
LED	\$16.20	\$17.70	\$22.68	\$25.71
Difference	9%	20%	26%	39%





**Source:** 2021 Capital Budget Application, Volume 1, LED Street Lighting Replacement Plan, Section 2.1, page 3.

## - Customer Benefits ·

**Improved Reliability** 







#### - Customer Benefits -Better Lighting Quality







**Source:** 2021 Capital Budget Application, Volume 1, LED Street Lighting Replacement Plan, Section 2.1, page 4.

#### - Customer Feedback -





## - Current Installation Approach

- New service requests
- HPS fixture requires replacement
- Approximately 30-year transition





## **Replacement Program**

- Install LED fixture after HPS outage
- All LEDs within 6 years
- \$32.8 million capital cost

Percentage LEDs			
Year	Alternative 1: Current Approach	Alternative 2: Replacement Program	
2020	3%	3%	
2021	6%	19%	
2022	8%	35%	
2023	11%	51%	
2024	14%	68%	
2025	17%	84%	
2026	19%	100%	



#### - Assessment Results

- Consistent with current Canadian
  utility practice
- Reduces customer costs by \$27.2 million over 20 years
- Supported by customers

"MNL fully supports Newfoundland Power's proposed LED Streetlight Replacement Program and believes it will result in a fair and reasonable deployment of LED streetlights to the municipalities it serves."

- MNL Correspondence (2020)





## Customer Service Continuity Plan

**Presenter: Frank Flynn** 

## Customer Service Delivery

- Program and service delivery
- Account management and billing
- Customer communications and contact management





## **Balancing Costs and Service**

**Customer Enquiries vs. Customer Service Costs** 





**Source:** 2021 Capital Budget Application, Volume 1, Customer Service Continuity Plan, Section 2.1, pages 3 to 4.

#### **Customer Service System**





## • Risks to Continued Operation

<b>Risk Dimension</b>	2018	If not replaced by 2023
Vendor Market Share:	Moderate – High	High
Vendor Health:	Moderate – High	High
Business Enabling:	Moderate – High	High
Support:	Moderate	High
Reliability & Security:	Low – Moderate	Moderate – High





**Source:** 2021 Capital Budget Application, Volume 1, Customer Service Continuity Plan, Section 2.2, page 6 *et seq.* 

## Assessment of Alternatives

- Independent assessment of alternatives:
  - Maintain status quo
  - Extend or enhance
  - Re-platform
  - Replace with commercial system

"Newfoundland Power is the last remaining mid-large size Canadian utility operating a legacy CIS application with no upgrade path provided by the original vendor"

- EY Survey (2018)



#### - Customer Benefits -

- Provide service continuity
- Maintain service efficiency
- Enhance customer experience





## **Project Cost & Schedule**

- \$31.6 million over 3 years
- Based on planning recommendations of EY
- Consistent with industry best practices

Year	2020	2021	2022	2023
Project Cost		\$9.9 million	\$15.8 million	\$5.9 million
Project Schedule				
Pre-Implementation				
Implementation				
Post-Implementation				





- Result of a comprehensive
  assessment process
- Consistent with industry best practices
- Long-term customer benefits







## St. John's North – Portugal Cove System Planning Study

Presenter: Bob Cahill, Eng. L.

## The Study Area





#### **Historical Growth**

Study Area Historical Growth			
Year	Number of Customers	Peak Load (MVA)	
2009	15,979	122	
2018	17,793	140	
Increase	1,814	18	

- Increased customer and electrical load growth
- 11% customer growth
- 14% peak load growth

#### – Historical Growth





## **Ongoing Development**







– Load Forecast ·

Study Area Load Forecast				
Transformer	Transformer Rated Capacity (MVA)	2021 Forecast Load (MVA)	2040 Forecast Load (MVA)	
BCV-T1	25	26.6	29.9	
RRD-T2	20	19.5	21.9	
RRD-T3	20	22.1	24.8	
VIR-T1	25	20.4	22.9	
VIR-T2	25	23.2	26.0	
VIR-T3	25	25.0	31.8	

- 20-year load forecast for each substation
- 3 of 6 transformers overloaded in 2021
- 5 of 6 transformers overloaded in 2040



#### Assessment of Alternatives

	Capital Costs (\$000s)	
Alternative		Cost
1	New Transformers at Broad Cove and Virginia Waters Substations	\$7,491
2	New Substation near St. John's International Airport	\$6,794
3	New Substation in Portugal Cove	\$7,982



## Economic Analysis ·

Net Present Value Analysis (\$000s)				
Alternative	Base Case Forecast NPV	High Load Forecast NPV	Low Load Forecast NPV	
1	8,814	9,155	8,164	
2	8,590	9,153	7,055	
3	9,875	10,786	8,292	

- Alternative 2: New Substation near St. John's International Airport
- Maintains adequate supply
- Meets all required technical criteria
- Least-cost alternative





